




**ManhattanLife™**

Standing By You. Since 1850.

## ManhattanLife's Limited Benefit Plan / Affordable Choice

- **How do I find a provider?**

Please visit [www.multiplan.com](http://www.multiplan.com) click  then:

1. Click on 
2. Next Click on **MultiPlan**
3. Then **Limited Benefit Plan**

Now you are ready to start your Doctor, Facility or Specialty search in your area.

- **What if my Doctor is not in Network?**

You don't have to worry if your doctor is not in the Multiplan discount network, the plan will still pay all benefits, but no additional discounts will apply to the claim.

- **How do I get my ID Card?**

Your ManhattanLife ID Cards and Policies will mail directly to you within 7-10 working days after your approval date. You will receive separate ID Cards and Policies for each plan you participate in.

- **How do I file a Claim?**

There are two ways to submit a claim with ManhattanLife:

- a) The provider can file the claim on your behalf.  
\*\*Please note the claims are filed under the Multiplan/Limited Benefit Plan.
- b) You can file the claim on ManhattanLife's Policyholder Website; [clients.manhattanlife.com](http://clients.manhattanlife.com), it is as simple as 1,2,3!
  1. obtaining an itemized bill
  2. print and fill out a claim form
  3. upload it onto the Easy Form Upload located on the home page.

- **How to reach Customer Service?**

To reach the Customer Service Department for Affordable Choice please call 800-877-7792 then choose option 5.