

## **Manhattan Life Plan**

- **How do I enroll on the MEC?**

Please click on the [link](#) to enroll.

- **How do I find a network provider?**

The network directory of primary care physicians can be found at [www.multiplan.com](http://www.multiplan.com) or you can call 888-342-7427 to find a doctor. Make sure your provider knows that you have **PHCS/Multiplan**.

- **What if my doctor is not in network?**

If your doctor is not in the network, the plan will still pay but with no additional discount.

- **How do I get my ID card?**

Your Manhattan IDs cards and policies will be mailed directly to you. You will receive separate policies and ID cards for each plan you have stacked and you should receive them 7 to 10 working days after your approval date.

- **How do I file a claim?**

To file a claim with Manhattan, simply complete a claim form, attach the medical bill and submit to Manhattan.

Make sure your provider knows that you have **PHCS/Multiplan**.

- **What is Customer Service number? If you wish to talk to a customer service representative about your plan and benefits please call 1800 669-9030 ext. 5019**